

Quinnipiac University
Office of Multicultural and Global Education 2012-2013

Dear Students and Families,

Quinnipiac University recognizes the importance of safeguarding the health and safety of our students while they are traveling abroad. Quinnipiac has partnered with International SOS, the world's leader in international healthcare, medical assistance, and security services.

The services provided by International SOS range from simple telephone advice from a field expert, referrals to vetted providers to full-scale medical and security evacuations.. The International SOS network of multilingual specialists operates 24 hours a day, 365 days a year from 26 Alarm Centers around the world. So, if you run out of medication in Prague, need to see a doctor in Beijing, lose your passport in the Congo or encounter a medical or security crisis any where in the world we strongly encourage you to take advantage of this powerful resource.

Please note: *Important instructions for activating these services are on the following pages of this letter. We ask that students and parents please keep a copy of this letter and make sure that it is accessible at all times during your study and travel abroad. The wallet card, which contains the Quinnipiac's group membership number (111BSGC000011) and the Alarm Center phone numbers, should be carried by students at all times when they are overseas.*

- **Before you go**, prepare yourself by logging onto the International SOS website www.internationalsos.com. Here you can sign up for health and security email alerts, review country-specific information that can help to make you an informed traveler.

The **Emergency Record** link on the portal will allow you to store vital personal health, vaccination and travel information securely online so you can access it anytime, anywhere. The information will be available to you and, with your consent, made available to International SOS medical staff to better assist you in the event of an emergency. The system also recommends appropriate vaccinations and sends you reminders when follow-up boosters are required.

In addition, all Quinnipiac students are required to register using the International SOS **Traveler Locator** link prior to their period of study abroad. It is requested that you keep your trips up-to-date, including weekend trips by air or rail, so International SOS and Quinnipiac can locate you in the event of an emergency. This also enables International SOS to send you important messages about medical and security concerns in your present location with suggestions on actions you should take.

- **While abroad**, let International SOS help you locate a qualified health care provider, replace a prescription or simply answer a general medical or security concern.
- **In an emergency**, International SOS can ensure you get immediate care whether it requires evacuating you to a center of medical excellence or closely monitoring your condition with local doctors. Keep in mind; they can also take care of all the details associated with your situation such as making travel arrangements for family members so you can focus on getting better.

It is important to remember that International SOS is not health insurance. This assistance program is provided to you by Quinnipiac to protect against a variety of difficulties that could arise while you are abroad and to supplement your international health insurance. Quinnipiac continues to require all students attending our programs maintain health insurance coverage and to make certain that their policies cover them while abroad. Requests for reimbursement for medical care received while abroad should be submitted to your health insurance provider. To learn more about your health insurance coverage while abroad, please review the Study Abroad Gallagher & Koster Health Insurance plan by [clicking here](#). All students will be required to be enrolled into International SOS Global Medical and Security Assistance and Gallagher & Koster Study Abroad Accident and Sickness insurance plans while abroad.

If you have not received your membership card, misplaced it or if you have any questions about coverage for yourself or your student, please contact the Office of Multicultural and Global Education

Best Regards and Safe Travels,

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